dCache support schema(ta) for Tier II's

presented by Gerd Behrmann with contributions by

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additional funding, support or contributions by









d-grid DGI II



Roadmap



Germany

NorduGrid

Open Science Grid

Italy

UK

Others

Summary



Support in Gemany



provided by Christopher Jung

- There are about 15 dCache instances in Germany (WLCG, D-GRID, Astro, ILDG, HERA, ILC) which are supported by the *German Storage Support Group*.
- ◆ The group is funded by the German "Helmholtz Alliance" project : *Physics at the Terascale* and the *D-Grid Integration* Project.
- Funding covers 3 1/2 FTE (5 people) located at the German Tier I, in Munich, Aachen and at DESY (dCache.org).
- The head of the group (Christoper) is located at the German Tier I (GridKa, KIT).
- One member of the support group is a member of CMS, one of ATLAS and one of D-Grid.
- The dCache product RPM is taken directly from dCache.org.

Behrmann, Fuhrmann

preGDB

Cern 9.6.2009



Support in Gemany



provided by Christopher Jung

Support covers:

- First level support (triggered by GGUS tickets).
- Incidence Management (German sites only)
- Teaching (dCache workshops), e.g. :
 - GridKa School (for Beginners)
 - March 2009, Cologne (Installation)
 - → April 2009, Aachen (Chimera, ACL's)
- Providing integration tools.
- Two weekly phone conferences with German dCache sites.
- Contact to dCache.org. (Access to dCache.org ticket system etc)



Support for NorduGrid

provided by Gerd Behrmann



- *Nordic Data Grid Facility (NDGF)* provides the dCache support for the Nordic Tier I and the associated Tier II's.
- 3 dCache Tier II instances (IJS, SNIC, CSC).
- NDGF contributes to dCache with 2 FTE.
- This covers
 - development and deployment
 - first and second level support
- Liaison with the ARC middle-ware.



Support for NorduGrid

provided by Gerd Behrmann



- First level support maintained by NDGF operations team in cooperation with NE-ROC through NDGF support list (support@ndgf.org) and GGUS.
- Distributed operations team located "on-site".
- Not limited to HEP as BioGrid VO uses the same infrastructure.
- Tier 2 sites often decide to use custom build used at NDGF.

dCache.ORG



Open Science Grid Storage for VDT

provided by Tanya Levshina





- Package dCache for VDT
 - Collect dCache, postgres, pnfs, srmwatch rpms from dCache.org
 - → Add community toolkit rpms (http://datagrid.ucsd.edu/toolkit).
 - Add Gratia accounting probes.
 - Provide installation script to simplify dCache configuration/installation for OSG
- Help VO's to use opportunistic storage on OSG sites.
- Develop and run validation tests (https://gw014k0:8443/validation_tests)



Open Science Grid Storage for VDT

provided by Tanya Levshina

- Provide administrations support, troubleshooting and debugging.
- Support of 9 Tier-2 sites.
- Tickets are submitted via OSG GOC or directly to osg-storage@opensciencegrid.org
- Actual bugs are submitted to dCache.org
- About 5/6 dCache related tickets per week.
- 0.25 FTE is dedicated to storage support (w/o efforts on trouble shooting and serious problems)
- OSG liaison to dCache group.



Support for Italy





- ◆ 4 dCache Tier II centres for CMS and some Tier III's in Italy.
- Support covers first level support and is backed by dCache.org.
- Training
 - e.g. SRM school in BARI soon.
- Testing facility



Support for the UK







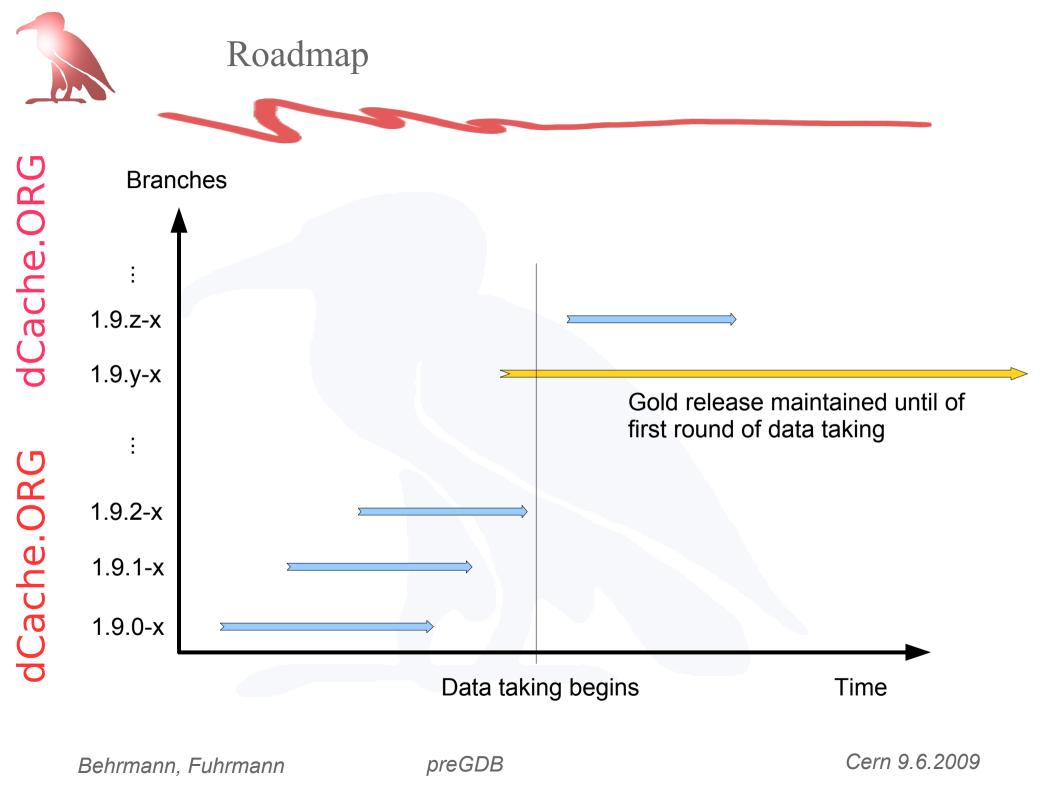




Others



- All national support teams share some common discussion platforms, e.g. GGUS or the dCache user forum or they have access to the dCache ticket and wiki system.
- Those colleagues help supporting Tier II's which are not explicitly part of clouds listed above.
- Those efforts are negligible.





Summary

- The support dCache Tier II's is nicely covered by local groups or national projects.
- Only an insignificant part of those efforts depend on EGEE money which guaranties funding beyond the end of the EGEE project lifetime.
- Support mostly covers first level support, packaging, training, tools and incidence management.
- Those groups have a well established relationship to dCache.org and direct access to dCache.org resources.
- For dCache.org, the support of Tier II's is a negligible effort.
- Gold release before data taking begins and maintained till end of first round of data taking.



Further reading

www.dCache.ORG